

## Derek Posey

Web design, PC technical support

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### **Experience**

April 2001 to Present - **Freelance Information Technologist** – Web Design, PC Technician

- Standards compliant & accessible web design – HTML, XHTML, CSS, & JavaScript
- Server side coding with PHP and MySQL
- Graphic design utilizing Adobe Photoshop and Macromedia Flash
- PC hardware troubleshooting, part replacement and installation
- Software installation & troubleshooting (Microsoft DOS, 9X, 2000, XP)
- Virus & spyware removal

Sept. 2000 to May 2001 - **Dell Computer Corporation** – Board Repair SR Technician

- Troubleshot systems & motherboards in a NT LAN environment
- Performed evaluation assignments of bad systems
- Debugged defects by specific resolutions & troubleshooting
- Maintained documents on test results
- Worked with engineers to improve testing procedures
- Assisted third party engineers in preparation for outsourcing

April 1999 to Sept. 2000 - **Dell Computer Corporation** – Materials Senior Associate

- Utilized Microsoft FoxPro & Excel to direct the flow of motherboards & piece parts between customers, Dell, & third party vendors
- Maintained accurate inventory of parts in stockrooms
- Increased speed & efficiency of material flow through process improvements
- Received Q1FY00 Peer Award for improving customer experience

Oct. 1998 to April 1999 - **Interim Services Inc. (Dell)** - Materials Associate

### **Volunteer**

2002 to 2004 - **Austin Idea Network**

- Installed and secured wireless network & Microsoft peer-to-peer network
- Web site maintenance

2003 and 2004 - **Breakthrough Austin**

- Project Connect – During 2003 and 2004 projects, I led a team of technology volunteers in refurbishing 40 donated computers for area youth. We tested & repaired hardware, installed software, peripherals, & set up Internet connectivity.

March to April 2003 - **Community Technology & Training Centers**

- Four week lecture & lab teaching beginning HTML to 15 Austin adults

### **Education**

St. Edwards University – Bachelor of Arts Computer Systems Management

- 3.65 overall GPA
- Network administration, TCP/IP, DHCP, DNS, WINS
- SQL Server database design & administration
- System analysis & design; C++ & Visual Basic programming
- Active Directory design & administration
- Microsoft Windows 2000 MCSE preparation

Document Location: <http://www.derekposey.net/about/resume.doc>